



17 November 2020

Our Clients
The Salvation Army Aged Care

RE: INCREASED COMMUNITY TRANSMISSION OF COVID-19 IN SOUTH AUSTRALIA

Dear All,

Based on the increased risk of community transmission of COVID-19 in South Australia in recent days, I would like to discourage you from attending your appointments at the clinic if you are arriving by public transport. Should you need to travel on public transport, please be mindful of your hand hygiene and wear a mask.

With that said, if you are unwell or if you are experiencing any COVID-19 symptoms, please don't visit the clinic. As a reminder, the symptoms include a fever or chills, a cough, a sore throat, a runny nose, shortness of breath or the loss of taste or smell. Should you wish to download it, we do recommend the use of the COVIDSafe app.

If you have had contact with a known COVID-19 case, please get tested and isolate. Please also monitor the following South Australian Health website for COVID-19 case locations:

<https://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/conditions/infectious+diseases/covid-19/testing+and+tracing/contact+tracing>

If you have been in one of these identified hotspots or areas where there has been confirmed cases of COVID-19, please get tested and isolate until your results are available.

If you are unsure about whether or not you should visit the clinic, please call ahead and discuss with the service. Based on the safety and wellbeing of our clients and staff, group classes will cease until further notice. Thank you for your consideration and understanding at this time.

Kind regards,

A handwritten signature in black ink that reads 'Fiona Sanders'.

Fiona Sanders
General Manager – Community Care
The Salvation Army Aged Care