



14 July 2020

Our Clients
The Salvation Army Aged Care

Dear All,

We are aware of the increase in community transmission of COVID-19 in Metropolitan Melbourne and Mitchell Shire and the recent announcement that all who live in these areas must wear masks if they are unable to adhere to the physical distancing requirements of 1.5 metres.

There has been an update to this advice. Based on recommendations from the Australian Health Protection Principal Committee (“AHPPC”), all aged care staff who work in residential aged care centres or who provide home care support across Victoria’s lockdown zones will now be required to wear surgical masks. This means that during every interaction with you, either in your home or whether one of our staff are transporting you somewhere, they are now required to wear a mask.

This latest advice for aged care workers is in addition to all other infection control and staff screening measures already in place across the sector to help prevent the spread of COVID-19. These include maintaining good hand hygiene which means washing their hands regularly and using hand sanitiser.

Based on the Premier’s advice, if you are unable to physically distance when you are in the community, it is recommended that you wear a mask to protect yourself and others from the risks associated with COVID-19. Thank you for your continued support and understanding.

Kind regards,

A handwritten signature in blue ink that reads 'Fiona Sanders'.

Fiona Sanders
General Manager – Community Care
The Salvation Army Aged Care