



Thursday 18 June 2020

Our Residents and Representatives
James Barker House Aged Care Centre
The Salvation Army Aged Care

Dear All,

We are pleased to inform you that the Victorian State Government has decided to relax its visiting restrictions slightly which means that more people will be allowed to visit your loved one for the purposes of care and support. The new regulation allows each resident to have no more than two visitors per day across a maximum of two visits. The visitors can come separately or together, for a single visit or for two separate visits. The total amount of visiting time must not be more than two hours. This can be one visit of no more than two hours or two visits totalling no more than two hours. For example, each visit may last an hour each. At this stage, all other visiting restrictions and regulations remain.

Just a reminder about the procedures in place:

- All visitors entering the site after the 1 May will have to demonstrate proof that they have received the influenza vaccination. This is a Government mandated requirement;
- Visits need to take place between the hours of 9am and 12pm and 2pm to 5pm;
- Any visit with a resident needs to be conducted in their own bedroom or in an outdoor area;
- No children under the age of 16 years of age are permitted to visit;
- Exceptions to the above will be considered if a resident is in palliative care.

As before, on arrival, the visitor(s) will be met by a staff member who will ask a number of screening questions and the visitor(s) need to undergo a temperature test. Should the screening questions or temperature check elicit any concerns then the visitor(s) will be asked not to visit.

Should you wish to give feedback or ask a question, please contact your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads "S Feddema".

Samantha Feddema
General Manager Residential Services
The Salvation Army Aged Care