



Thursday 18 June 2020

Our Residents and Representatives
Moyne Aged Care Centre
The Salvation Army Aged Care

Dear All,

Given that State Governments have been relaxing restrictions with regards to social distancing requirements in Australia and that there has been a reduction in the risk of local community transmission, we have reviewed our COVID-19 Outbreak Prevention and Risk Management Matrix and decided to transition Moyne Aged Care Centre from Risk Level 4 to Level 3. This change will be effective from Monday 22nd June 2020.

At Level 3, all the current visitor requirements remain in place. The key differences relate to volunteers being permitted to come in and visit residents (subject to that resident still receiving one visit per day for a maximum of two hours by two people), large group activities taking place and an easing of residents being able to move offsite. There are currently no restrictions under the public health order stipulating that residents are not allowed to leave their place of residence, but the NSW Health Department says that residents should be advised not to leave, excursions are not permitted and that people over 70 or those at higher risk should stay at home. This is on the advice of Commonwealth and State and Territory bodies. Staff will continue to monitor residents for signs and symptoms of respiratory infections.

We have also had feedback from family members who are now returning to work that the afternoon visiting hours are a little restrictive in terms of enabling them to visit on their way back from work. Accordingly, the afternoon visiting hours are adjusted to 3.30pm to 5.30pm to provide greater opportunity for these family members.

Should you have any questions, please contact your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads 'S Feddema'.

Samantha Feddema
General Manager Residential Services
The Salvation Army Aged Care