



The Residents and Representatives
Barrington Lodge
The Salvation Army Aged Care

Thursday 22 April 2020

Dear all,

The Tasmanian Government yesterday announced an update on the restrictions to visitors to Aged Care facilities in the State. The update outlines an extension of the timeframe for these restrictions with the end date now being the 4th May.

The result of this legally binding directive is that the current restrictions on visitors to Barrington Lodge and residents leaving the premises remains in place. I refer you to my letter dated the 7th April for the full details of these restrictions.

One change that has been made is the inclusion of the following provision that a person permitted to enter the Centre now includes a person who:

- a) is a key support person for a resident of the residential aged care facility who has a diagnosed medical condition; and
- b) is present at the premises at the request of the operator of the residential aged care facility and for the purpose of providing essential support to the resident by reducing distress or confusion that has occurred in respect of the resident as a result of a medical condition.

Should Mandy and our senior operational and clinical leadership team feel there is an assessed need for further support, you will be contacted to develop a specific interaction plan for your loved one. As always you are encouraged to reach out to the centre by phone or email should you require an update on the wellbeing of your loved one. Mandy and the team continue to assess and support all residents during this time.

We understand that this is a stressful time, and the news of this extension may be frustrating. I'd like to acknowledge that by asking that you continue to communicate any queries or concerns to us. I'd also like to take this opportunity to remind you that these restrictions are mandated and as an organisation we must comply.

If you have any questions or feedback, please feel free to contact me directly at Richard.deHaast@salvationarmy.org.au.

Many thanks
Richard

Richard de Haast
National Director
The Salvation Army Aged Care