



23 June 2020

Residents and Representatives
The Cairns Aged Care Centre
The Salvation Army Aged Care

Dear all,

The Chief Health Officer for Queensland has issued a new direction under the Public Health Act that impacts residential aged care centres. This direction brings into law changes that will impact the residents and families of our Queensland Residential Aged Care Centres. This direction adds a number of new provisions to manage contact between aged care centre residents and non-residents:

- Residents may leave the centre, including to receive end of life palliative care, receive or access health care, attend small family gatherings of up to 20 people, undertake exercise or attend a funeral. Residents who form part of a familial group or who are close friends should be permitted to leave the centre together. Residents are not permitted to leave the centre for external excursions with a group of residents.
- Care and support visits continue to be limited to a maximum of two visitors at a time per resident. However, children under the age of 16 are now allowed to visit. Additionally, we are now able to provide extended visiting hours to any time between 9am and 4pm daily. Evening visits will be arranged through the Centre Manager.
- In addition to the current screening processes currently in place, it has been added that a person must not enter, or remain on, the premises of a residential aged care centre in the State of Queensland from the time of publication of this direction until the end of the declared public health emergency if:
 - during the 14 days immediately preceding the entry, the person has been in a **COVID-19 hotspot**.

Please note that the hotspots as identified for Queensland residents are located at the following link: <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/hotspots-covid-19>.

We would like to take this opportunity to remind you to please be cautious in light of the easing of restrictions and to maintain hand hygiene and social distancing practices, particularly in public places. We would also like to confirm that government flu vaccinations requirements remain in place. Additionally, we'd like to remind you that if you or your loved one is unwell, or if you or they have travelled within the last 14 days, not to visit the elderly.

The above changes will come into effect at the centre from 23 June 2020.



If you have any questions or feedback, please get in touch with your Centre Manager.

A handwritten signature in black ink that reads "S Feddema".

Samantha Feddema
General Manager Residential Services
The Salvation Army Aged Care