



26 June 2020

Our Residents  
The Salvation Army Aged Care

Dear All,

Given that State Governments have been relaxing restrictions with regards to social distancing requirements in Australia and that there has been a reduction in the risk of local community transmission, we have reviewed our COVID-19 Outbreak Prevention and Risk Management Matrix and decided to transition our Retirement Villages in New South Wales from Risk Level 4 to Level 3. This change will be effective from 30<sup>th</sup> June 2020.

At Level 3, and in alignment with State restrictions, residents are now permitted to have 20 people in their home. Additionally, BBQ's and morning teas are permitted as well as the use of swimming pools and aqua aerobics. Up to 8 unrelated people are also permitted on a bus in line with the 1.5 metre physical distancing requirements.

To minimise the spread of COVID-19, visitors will be required sign in before entering the Village and have temperatures checked. Those who are unwell should be advised to stay away. Visitors and staff must not enter the Village if they have been diagnosed with COVID-19. Lastly, no group visits should occur and especially by schoolchildren.

We would like to take this opportunity to remind you to be vigilant about your hand hygiene and to maintain social distancing practices of at least 1.5 metres from others. The Government still advises older Australians to stay at home if they are over 70-years-old or if they fall into a high-risk category.

The NSW Government also suggests that you:

- stay active and healthy;
- call your GP or the National Coronavirus hotline (**1800 020 080**) if you are concerned that you might be infected with COVID-19 or the National Relay Service on **1800 555 677** if you are deaf, hard of hearing or have a speech or communication impairment;
- get tested if you have any symptoms, even if they are only mild;
- follow NSW Health advice about staying home while you are waiting for test results and avoid interacting with other residents by isolating within your unit pending medical advice.

If you do have symptoms of COVID-19 (runny nose, shortness of breath, cough, or a fever), or if you are getting tested for COVID-19, please notify the Village Manager.



Should you have any questions, please contact your Village Manager.

Kind regards,

A handwritten signature in black ink that reads "Sfeddema".

**Samantha Feddema**

General Manager - Residential Services

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