



26 June 2020

Our Residents
Riverview Gardens Retirement Village
The Salvation Army Aged Care

Dear All,

Given that State Governments have been relaxing restrictions with regards to social distancing requirements in Australia and that there has been a reduction in the risk of local community transmission, we have reviewed our COVID-19 Outbreak Prevention and Risk Management Matrix and decided to transition Riverview Gardens Aged Care Centre from Risk Level 4 to Level 3. This change will be effective from 1st July 2020.

At Level 3, and in alignment with State restrictions, residents are now permitted to have 20 people in their home. Additionally, up to 8 unrelated people on a bus in line with the 1.5 metre physical distancing requirements and the following may be opened:

- outdoor areas such as public barbecue facilities
- shared facilities such as dining halls, swimming pools, tennis courts, outdoor gyms, libraries, games rooms, and common sitting areas
- indoor cinemas
- auditoriums
- meetings held by the resident committees can go ahead with up to 20 people in attendance. If that's not practical, meetings must be held over a distance, such as using video or teleconferencing.

The Government still advises older Australians to stay at home if they are over 70-years-old or if they fall into a high-risk category. They also state that visitors and staff should not enter a retirement village if they:

- have been diagnosed with coronavirus (COVID-19) and have not finished their isolation
- returned to Queensland from overseas or interstate within the last 14 days
- have been in contact with someone who has had a confirmed case of COVID-19 within the last 14 days
- have a fever or symptoms of a respiratory infection such as a cough, sore throat or shortness of breath.

At all times, the Queensland Government says that everyone must:

- keep physical distancing: stay at least 1.5 metres away from other people
- make sure there is at least 4 square metres per person when indoors
- practice hand hygiene
- practice respiratory hygiene
- regularly clean and disinfect your environment



If you do have symptoms of COVID-19 (runny nose, shortness of breath, cough, or a fever), or if you are getting tested for COVID-19, please notify the Village Manager.

Should you have any questions, please contact your Village Manager.

A handwritten signature in black ink that reads "S Feddema".

Samantha Feddema

General Manager - Residential Services

The Salvation Army Aged Care