



9 July 2020

Our Residents and Representatives
Mountain View Aged Care Centre
The Salvation Army Aged Care

Dear All,

The ACT Government has issued public health advice for people visiting high-risk settings such as aged care centres given that there has been an increase in the number of cases of COVID-19 in Victoria and that there is an increased risk of community transmission. The advice is as follows:

People who have been in Victoria, including ACT residents, should not visit an aged care centre for a period of 14 days after leaving Victoria. Additionally, for people seeking to visit an aged care centre on compassionate grounds:

- If they have recently been in Victoria but are not in quarantine under a Public Health Direction, this should be considered following a risk assessment, in consultation with ACT Health if required.
- If they have recently been in Victoria and are in quarantine under a Public Health Direction, they will need to apply for an exemption by emailing: COVID.exemptions@act.gov.au

The Public Health Direction states that:

- **From 07:00am on Friday 3 July 2020:** Anyone who enters the ACT, and has been in a [COVID-19 hotspot](#) in Victoria (as defined at the time of their entry to the ACT), is required to quarantine in the ACT until 14 days after leaving the hotspot, **or** return to their home jurisdiction at the earliest reasonable opportunity.
- **From 11:59pm on Monday 6 July 2020:** Anyone who enters the ACT, and has been in the [greater Melbourne metropolitan area](#), is required to quarantine in the ACT until 14 days after leaving Melbourne, **or** return to their home jurisdiction at the earliest reasonable opportunity.
- **12:01am Wednesday 8 July 2020:** Anyone (other than ACT residents) travelling into the ACT from Victoria will be denied entry unless they are granted an exemption. ACT residents will be able to return home, but they will be required to enter quarantine until 14 days after leaving Victoria, and **must notify ACT Health** of their intention to return.

Please take note of this new advice and do not visit Mountain View Aged Care Centre if you have travelled to Victoria in the last 14 days. Should you require it, please seek advice from ACT Health. We will still facilitate connection with your loved one via our VSee platform should you need it and we appreciate your understanding and consideration in this matter.



If you have any questions, please speak to your Centre Manager.

Kind regards,

Samantha Feddema
General Manager – Residential Services
The Salvation Army Aged Care