

14 July 2020

Our Residents and Representatives Seaforth Gardens Aged Care Centre The Salvation Army Aged Care

Dear All,

A new Public Health Direction has been published by the Western Australian State Government which updates the visiting restrictions for Seaforth Gardens Aged Care Centre. Under this new Direction, the following will apply:

- Children under the age of 16 are now permitted to visit;
- There are no longer any rules around number of visitors and the duration of a visit, but visitors must comply with instructions given to them by the Centre Manager which includes strict screening and requirements around physical distancing;
- Visiting hours will be from between 9:30am and midday and then from 1:00pm to 5:30pm;
- Screening questions must be answered by all visitors accessing the centre, and this continues to include compulsory flu vaccination.
- A centre may regulate the overall number of visitors to minimise the risk of the introduction of COVID-19 into a residential aged care centre and may be required to replace in-person visits or in-room visits with window visits or additional ways to connect in response to any COVID-19 outbreak in the area in which the residential aged care centre operates;
- The centre may move into increased visitor restrictions when an outbreak (including non-COVID-19) occurs within the centre or the local community;
- There are no additional restrictions around end-of-life visits. Screening on entry must continue to take place. Physical distancing recommendations should be considered when making decisions about end-of-life support visits and the number of people visiting a resident's room might be limited at any one time;
- If a visitor is a Western Australian resident who has just returned to Western Australia from interstate, they are required to self-quarantine for 14 days after arrival in Western Australia. If the visitor is granted an exemption to enter Western Australia on compassionate grounds, they may be exempt from self-quarantine but are required to contact the Centre Manager to discuss the intended visit and to be advised of any specific requirements and will be required to wear a surgical mask for the duration of the visit and adhere to specific visiting times;
- A person must not enter the centre or remain there if they have been overseas in the past 14 days, if they have a fever, or if they are a close contact of someone with COVID-19.

As mentioned above, all visitors are still required to have a current flu vaccination and that documentation of this will be required upon visiting the centre. Please also note that the above changes will take place from 15 July 2020 to give us time to facilitate increased staffing requirements. We thank you for your patience and understanding.



We ask that given the easing of visiting restrictions in some States, that you still maintain good hand hygiene which includes washing your hands regularly and using hand sanitiser. We also ask that you keep the physical distancing requirements of 1.5 metres in mind when visiting your loved one.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Feddema General Manager – Residential Services The Salvation Army Aged Care