



Our Residents and Representatives  
Weeroona Retirement Village  
The Salvation Army Aged Care

Thursday 14 May 2020

Dear all,

Yesterday, the NSW Department of Health declared that the Canterbury Bankstown Local Government Area is a COVID-19 hot spot. The reference can be found at the following website: <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/stats-nsw.aspx#increased>

**What is a COVID-19 hot spot?**

A hot spot is an area where a State or Territory Department of Health has identified a heightened level of concern about COVID-19 infection rates and therefore an increased risk of community transmission cases. The recommendation is that if you are living or working in an area identified as a hot spot and you have symptoms such as a fever, cough, sore throat or shortness of breath, you must be tested for COVID-19 as soon as possible.

As a result, we strongly encourage you to be more mindful than ever about a number of matters:-

- Please ensure that you stay home as much as possible;
- Please make sure you ask all your visitors how they are feeling, if they have flu like symptoms and if they have come into contact with a confirmed or suspected case of COVID-19. If they say Yes to any of those questions, they should not be visiting you;
- If you experience any of the symptoms listed in the paragraph above, please let Omar know as soon as possible.

If you need any further assistance or have any queries, please know that you can also reach out to us for any clarification or if you need any further help.

If you have any feedback, please feel free to send me an email at [Richard.deHaast@salvationarmy.org.au](mailto:Richard.deHaast@salvationarmy.org.au).

*Best regards*  
*Richard*  
Richard de Haast  
National Director